

Singapore became a signatory to the United Nations Convention for Rights of Persons with Disabilities on 30 November 2012. Disability legislation will be introduced to this country, how prepared are you for this imminent change?

Disabled People's Association has developed a new workshop, Inclusive Fundamentals – Development of an Inclusive Service, to assist organisations like yourself to be better prepared.

The performance of Singapore, as a developed nation, is not only measured by its wealth but also by its responsiveness in addressing the needs of the vulnerable communities in our society. Many major international private or public organisations include equality and diversity in their evaluation and procurement processes. Assistive technologies and devices are becoming more in demand. Negative customer relations involving people with disabilities often receive national or international attention.

- How good are you as an employer in attracting talents from disabled community?
- How well do you perform in developing and delivering services for people with disabilities?
- Are your staff trained on diversity and inclusion to the standard that they will relate well to other staff members or customers/users who have disabilities?

Inclusion Fundamentals will give you the basic guiding principles in understanding the diverse needs of people with disabilities and how these needs can be met with flexibilities and adjustments to how we normally conduct our business. This workshop will also improve your readiness in addressing other equality issues.

Who should attend:

Individuals who have involvement in the following functions in their organisation:

- Customer Care
- General Management
- Human Resource
- Policy Development
- Service Planning and Delivery
- Social Responsibility
- Training Facilitation

Comments from Previous Participants:

- *“I learnt about the different perspectives that people with disabilities have through the group sharing session about possible solutions. Very beneficial.”*
- *“The interaction with different people from different organisations sharing their ideas and problems faced within their organisation.”*
- *“Love it that it was not a lecture-like workshop but rather a more interactive workshop.”*

- *“It exposed me to a number of perspectives that did not previously occur to me to consider.”*
- *“Loved the discussions - learnt lots from others”*
- *“The session exposed me to various issues that disabled people in Singapore experience. It has allowed me to expand my scope of thinking and consider putting myself in the shoes of the disabled.”*
- *“Best workshop I've ever attended.”*

Future Sessions:

Date	Time	Venue
Tuesday 20 August 2013	9:30am to 4:00pm	DPA's office, 1 Jurong West Central 2, #04-01 Jurong Point Shopping Centre, Singapore 648886
Thursday 26 September 2013 (for TAFEP's Pledge Signers only)	9:00am to 5:00pm	TAFEP's office, 51 Bras Bash Road, #04-07 Manulife Centre, Singapore 189554
Tuesday 22 October 2013	9:30am to 4:00pm	DPA's office, 1 Jurong West Central 2, #04-01 Jurong Point Shopping Centre, Singapore 648886
Tuesday 26 November 2013	9:30am to 4:00pm	DPA's office, 1 Jurong West Central 2, #04-01 Jurong Point Shopping Centre, Singapore 648886

Cost:

Private Organisations - \$300 per delegate, Voluntary Welfare Organisations - \$150 per delegate. Include lunch, tea and coffee. 10% discount for those who are referred to us by previous participants.

The maximum number of delegates per workshop is 15.

For further information or to reserve a place, please contact Nina Munday, Diversity and Inclusion Consultant, on (T) 6791 1134 or (E) nina@dpa.org.sg.